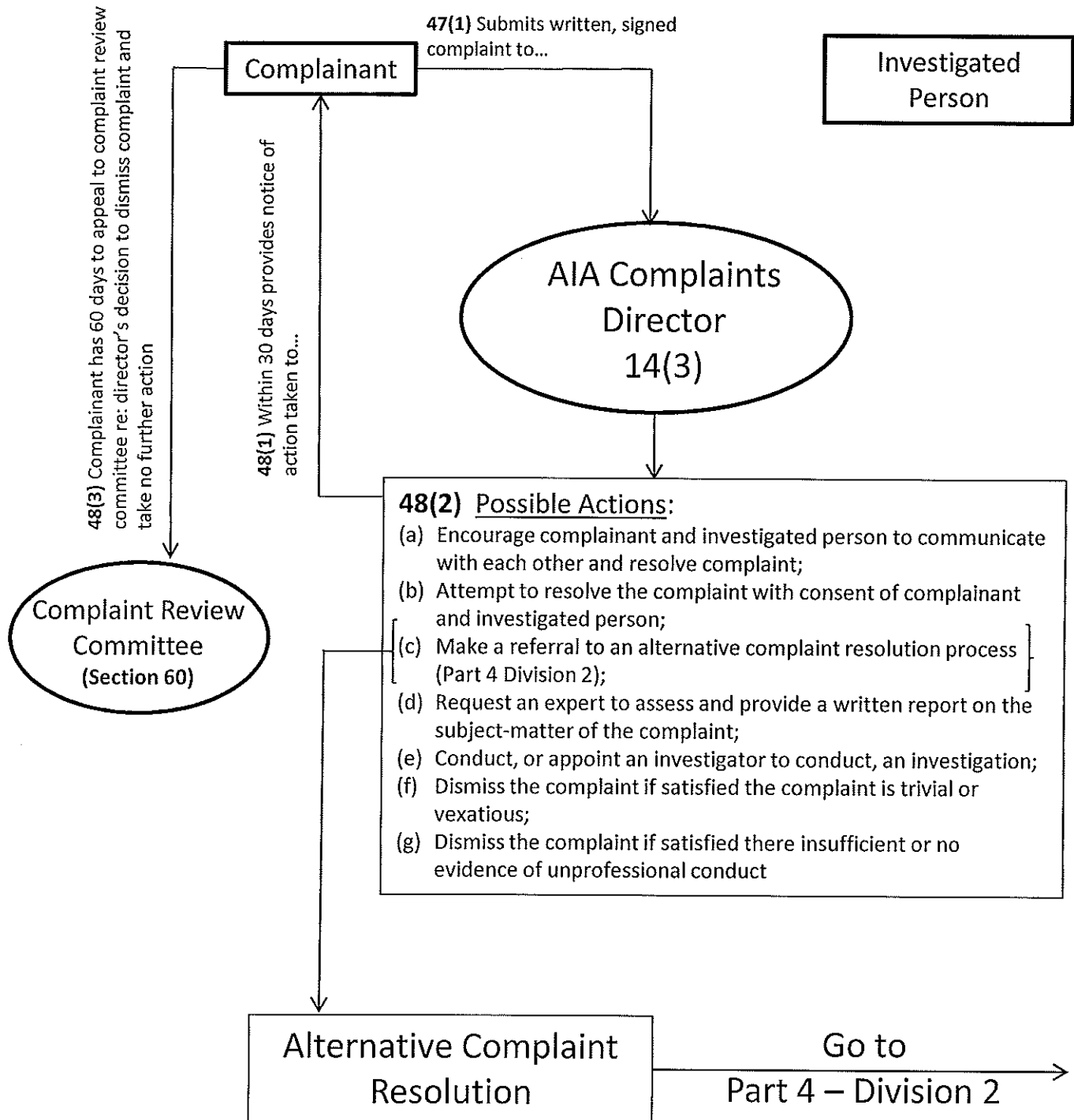


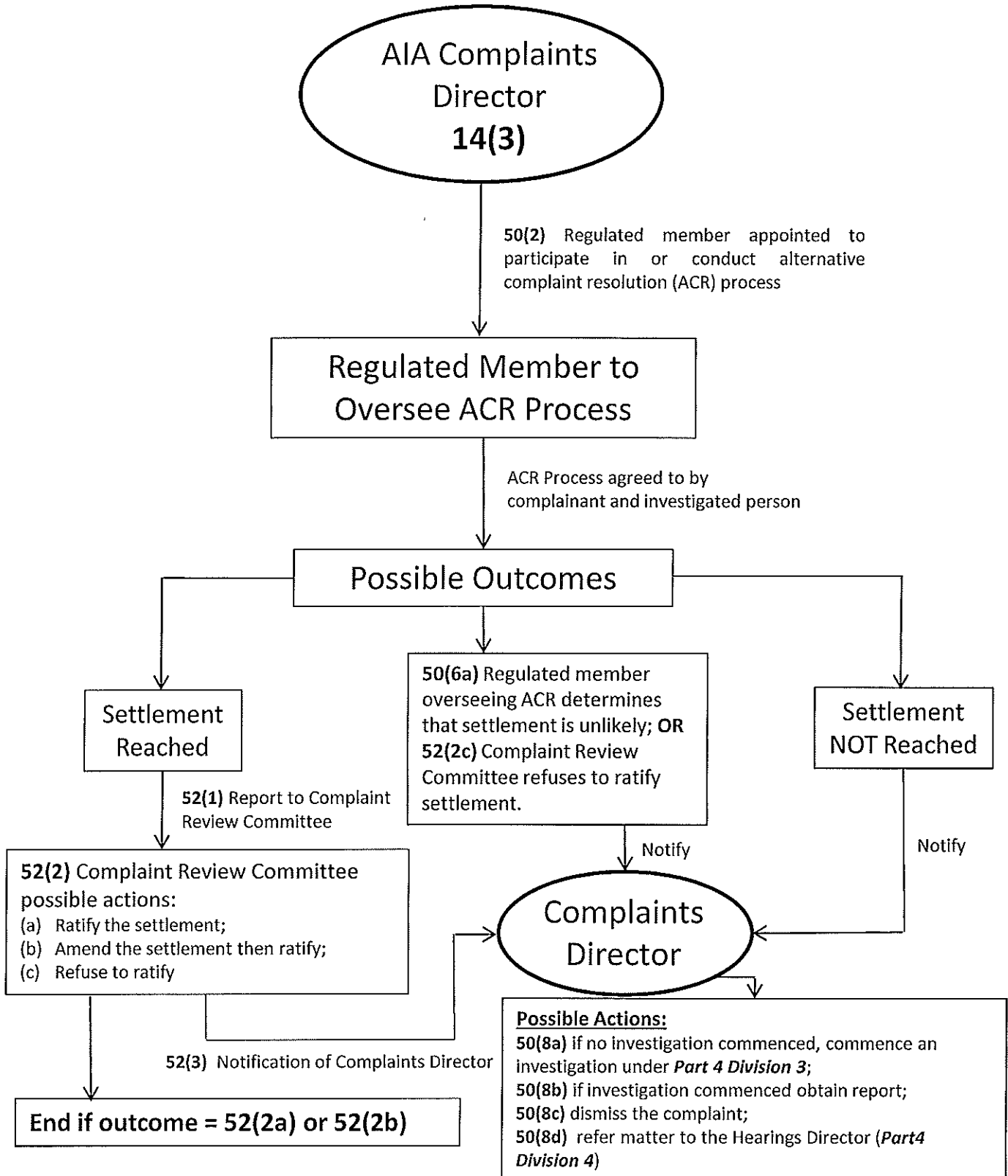
# Part4 : Professional Conduct

## Division 1 : Complaints



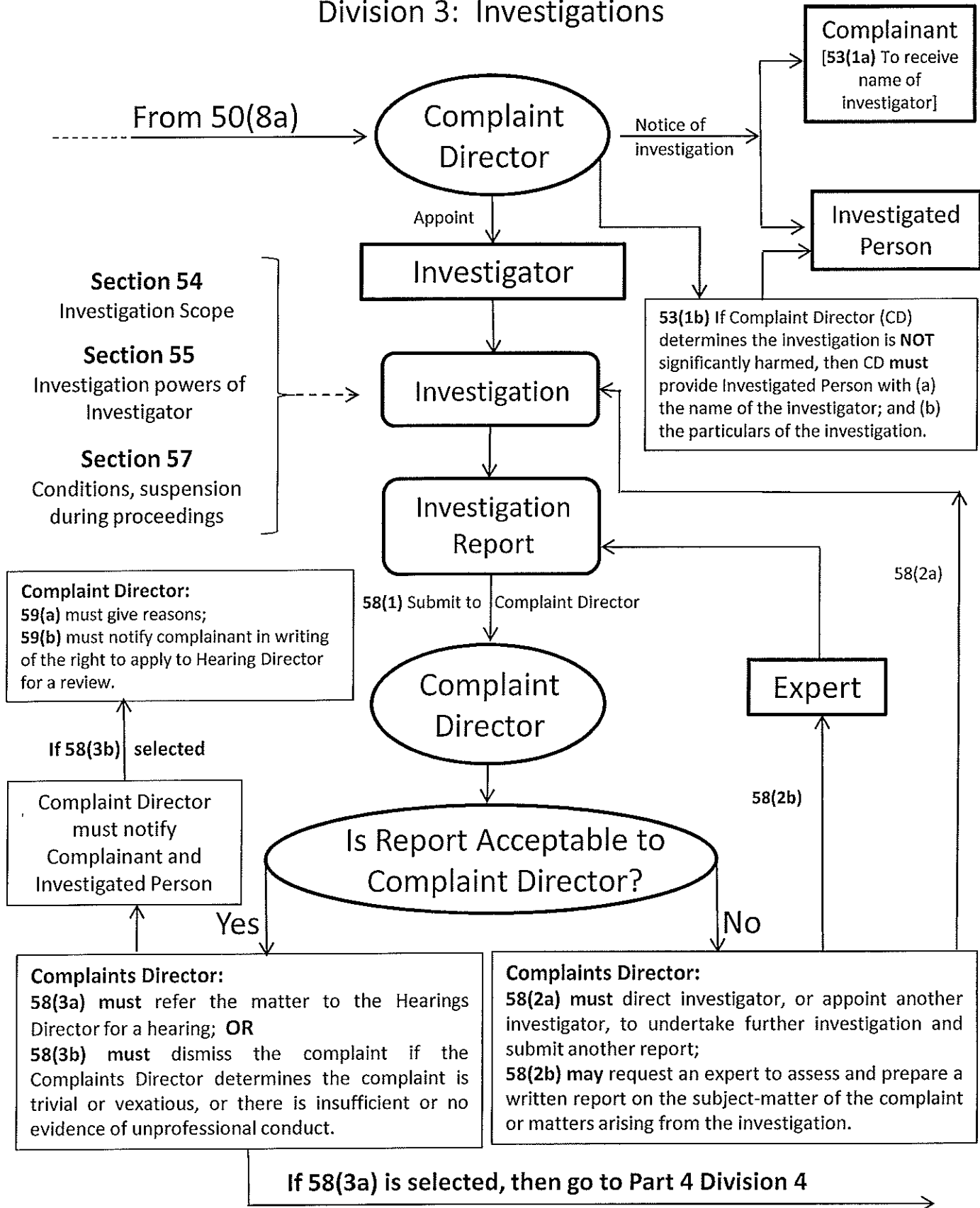
# Part 4 Professional Conduct

## Division 2: Alternative Complaint Resolution



# Part 4: Professional Conduct

## Division 3: Investigations



# Part 4: Professional Conduct

## Division 4: Hearings and Decisions

### Basis for a Hearing:

**58(3b)** Complaint Director after determining investigation is concluded must refer the matter to the Hearings Director for a hearing;  
**60(1)** A Complainant may apply, in writing with reasons, to the Hearings Director for a review of the dismissal within 30 days after being notified of the dismissal under section 48 or 59;  
**60(5a)** Complaint Review Committee on completing its review may refer the matter to the Hearings Director for a hearing.

